



In the event of an *emergency*, call *Orion Assistance* immediately prior to receiving *treatment*. *Orion Assistance* is available 24 hours per *day*, 365 *days* per year. Depending on where *you* are travelling, there may be a unique toll-free number to assist *you*. Please use the numbers to contact *us* from the countries listed below.

When contacting *Orion Assistance*, please provide *your* name, *your group policy* number, *your* location and the nature of *your emergency*.

Country	Toll-Free Number
IN CANADA & MAINLAND U.S.	1-888-997-0152
AUSTRALIA	0011 800-8877-9000
BAHAMAS	1-800-389-0701
BERMUDA	1-800-204-8226
CAYMAN ISLANDS	1-800-204-8226
COSTA RICA	00 800-8877-9000
DOMINICAN REPUBLIC	1-800-203-9591
ITALY	00 800-8877-9000
JAMAICA	1-800-204-0004
MEXICO	001-800-248-8561
NEW ZEALAND	00800-8877-9000
SAINT LUCIA	1-800-300-3229
SOUTH AFRICA	00 800-8877-9000
THAILAND	001 800-8877-9000
UNITED KINGDOM	00 800-8877-9000
CALL COLLECT FROM ANYWHERE ELSE	+1-519-251-0152
EMAIL IF CALLING IS NOT POSSIBLE	orionassistance@globalexcel.com

***When calling, please listen to all of the voice prompts carefully to be directed to the appropriate team for assistance.**